

□

IBM Case Manager 5.2 - Integrating Case Analytic tools
Information

Length:	12.0 Hours
Ref:	F218G □
Delivery method:	ClassroomInstructor Led OnlineSelf-paced Virtual Training
Price:	EUR

Overview

This course describes the Case Analyzer services and the data provided in the Case Analyzer store, which is essential for developing analytic reports and dashboards. It covers the analytic tools provided with IBM Case Manager.

You work with a fully functioning IBM Case Manager 5.2 system to practice the skills required to create custom dashboards to monitor case activity.

Public

This intermediate course is for:

- A Business Analyst responsible for scoping the high-level solution and planning reports.
- A Solution Architect responsible for developing the overall design, and assisting the Business Analyst with complex case and data modeling.
- A System Administrator responsible for configuring Case Analyzer and property auditing.
- An Application Developer responsible for designing solution reports.

Prerequisites

You should have completed:

- *IBM Case Manager 5.2 Introduction to Case Manager (F2150) (F2159)*
- *Unit 1: IBM Case Manager 5.2: Build a Case Manager Solution (F2120) (F2129)*

Objective

- Understand Case Analyzer services and the data provided to support reporting and monitoring.
- Acquire the knowledge and skills to expose custom case properties to the Case Analyzer store and create custom dashboards to monitor case activity.