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IBM Tivoli Netcool Impact 6.1.1 Administration and Implementation Information

**Length:** 4.0 Days  
**Ref:** TN044G-X  
**Delivery method:** Classroom  
**Price:** EUR

Overview

IBM Tivoli Netcool/Impact is a highly scalable analytics engine that adds event and service enrichment as well as business impact analysis for event data. Tivoli Netcool/Impact 6.1.1 delivers new features that enhance the visualization, usability, and integration functions. The visualization enhancements are facilitated by the integration of the IBM Dashboard Application Services Hub, which is part of Jazz™ for Service Management, and new Netcool/Impact features such as the UI data provider. This course teaches students how to deploy and administer Netcool/Impact through practice exercises. The course is designed for anyone who might be technically responsible for the design and implementation of Netcool/Impact. Students should expect exposure to all fundamental elements of Netcool/Impact with a focus on developing policies within the Tivoli Netcool/Impact product.

Public

This intermediate-level course is for implementers, architects, specialists, administrators, and support personnel.

Prerequisites

You should have the following skills:

- Basic linux administration skills
- Netcool OMNIBus administration skills
- Basic scripting skills

Objective

- Install and configure Netcool/Impact
- Write policies using Netcool/Impact policy language (IPL)
- Create, update, and edit policies in the Tivoli Integrated Portal Console
- Define Netcool/Impact data sources, data items, and services
- Use logs to verify policy function
- Use and deploy policies using the wizards

- Export and restore Netcool/Impace server components
- Create a JazzSM dashboard using Netcool/Impact data

## Topics

- Introduction to IBM Tivoli/Netcool Impact
- The Netcool/Impact user interface
- The Netcool/Impact data model
- Policies
- Services
- The Enrichment Policy
- Controlling Policy Execution Sequence
- Policy Wizards
- Notification Policies
- Reports
- Operator Views
- Working with Web Services
- Hibernation, X in Y, and Synthetic Events
- Event Suppression and Maintenance Window Management
- Command-line Tools and Self-Monitoring
- The Netcool/Impact UI data provider
- Clustering and Failover