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IBM Case Manager 5.1 - Build, Deploy, and Monitor a Solution Information

Length:	4.0 Days
Ref:	F185G-X
Delivery method:	ClassroomSelf-paced Virtual Training
Price:	EUR

Overview

This course is for those whose job includes responsibility for designing and building Case Manager solutions, deploying a solution to production, integrating the solution with ILOG JRules, and monitoring case activity using Cognos Real-time Monitoring.

You work with a fully functioning IBM Case Manager system to practice the skills required to create a Case Management solution that uses ILOG JRules integration, deploy that solution to a production environment, and monitor case activity using Cognos RTM.

If you are enrolling in a Self Paced Virtual Classroom or Web Based Training course, before you enroll, please review the **Self-Paced Virtual Classes and Web-Based Training Classes** on our Terms and Conditions page, as well as the system requirements, to ensure that your system meets the minimum requirements for this course.

<http://www.ibm.com/training/terms>

Public

This intermediate course is for anyone whose job includes responsibility for designing and building solutions, deploying a solution to production, integrating the solution with an ILOG JRules system, and monitoring activity on a Case Manager system using Cognos Real Time Monitoring.

Prerequisites

You should complete:

- *IBM FileNet P8 5.0 Prerequisite Skills using Workplace XT (F1410)*
- *IBM FileNet P8 Platform 5.0: System Implementation and Administration (F1420)*
- *IBM FileNet BPM 5.0: Process Design (F1450)*

Objective

- Acquire the knowledge and skills necessary to design and build a solution

- Acquire the knowledge and skills necessary to design and build a solution.
- Acquire the knowledge and skills necessary to deploy a solution to production.
- Acquire the knowledge and skills necessary to integrate ILOG JRules in a solution.
- Acquire the knowledge and skills necessary to monitor case management activity using Cognos RTM.

## Topics

- Introduction to Case Manager
- Structure of a solution
- Process a case
- Solution design principles
- Overview of add-on functions
- Create properties and document types
- Create roles and in-baskets
- Create a case type and task
- Create a step map
- Deploy and test a solution
- Use preconditions and sets
- Use Process Designer integration capabilities
- Deployment process
- Configure the Production environment profile
- Migrate solution assets
- Migrate and deploy the solution package
- Introduction to IBM WebSphere ILOG JRules
- Create a rule project with ILOG Rule Studio
- Deploy rules to Rule Execution Server
- Integrate business rules into a solution
- Introduction to Cognos RTM
- Create a custom dashboard using existing dashboard objects
- Case Monitor architecture
- Database structures
- Create a dashboard object
- Create a custom measure for a dashboard object
- Create a custom dimension for a dashboard object