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IBM Marketing Operations 9.x Marketing Contributor Information

Length:	1.0 Day
__Ref:	9U11G-X _□
Delivery method:	ClassroomSelf-paced Virtual Training
Price:	AUD

Overview

This course provides an introduction the IBM Marketing Operations from the point of view of a Marketing Contributor.

Public

You should attend this intermediate course if you are new to IBM Marketing Operations and use it in a contributor role and/or need an introduction to its capabilities prior to its implementation at your site.

Prerequisites

There are no prerequisites for this course.

Objective

- Have working familiarity with the components of the IBM Marketing Suite and also understand the role and function of IBM Marketing Operations within it.
- Focus on the typical tasks that a Marketing Contributor completes with IBM Marketing Operations.
- Use IBM Marketing Operations to find tasks assigned to you, and respond to them in any of several ways.
- Locate information in IBM Marketing Operations about any of the central business processes managed there.
- Request new marketing projects.
- Work with digital assets and understand their role in project information stored in IBM Marketing Operations.
- Communicate information about your project work by using alerts.
- Create and respond to approvals.

Topics

IBM Marketing Operations Basics

- The IBM EMM Marketing Operations Suite
- Marketing Operations and Marketing Platform Overview
- Marketing Operations Capabilities
- Marketing Contributors' Tasks with Marketing Operations

Tasks

- Manage Tasks From the Dashboard
- The My Tasks View
- Updating Tasks from the My Tasks Page
- Team Tasks
- Find and Update Tasks on the Project Workflow

Projects, Programs, and Plans

- Business Process Information Structure
- Linking to Project Information
- Projects
- Working with Projects
- Project Requests

Digital Assets and Marketing Objects

- Digital Assets
- Marketing Objects

Alerts and Approvals

- Alerts Overview
- Working With Alerts
- Approvals Overview
- Working with Approvals