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IBM Case Foundation 5.2.1 - Routing Work Information

<b>Length:</b>	8.0 Hours
<b>Ref:</b>	F240G □
<b>Delivery method:</b>	ClassroomInstructor Led OnlineSelf-paced Virtual Training
<b>Price:</b>	AUD

Overview

In this course you will learn planning, designing, creating, and testing workflow solutions in a development environment.

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Public

This course is for workflow authors who are responsible for planning, designing, creating, testing workflow solutions in a development environment.

Prerequisites

- Familiarity with Windows 2008 operating systems. General knowledge of P8 Platform security concepts.
- General workflow terminology:
  - Workflow
  - Workflow definitions
  - Queues
  - Rosters.
- Familiarity with P8 Platform administration interfaces, including:
  - Administration Console for Content Platform Engine
  - IBM Content Navigator Administration
  - Process Designer
  - Process Administrator
  - Process Tracker
- IBM Case Foundation 5.2.1: Workflow Design Essentials

Topics

**Conditional routing**

- Define step responses
- Define conditional routes based on responses
- Define conditional routes based on data fields

**Parallel processing**

- Add steps to define a parallel process
- Set a data field merge type
- Test the parallel processing

**Manage participation**

- Assign a Tracker to a workflow
- Add a dynamically assigned workflow group
- Define participant voting with multi-participant steps

**Work with submaps**

- Create submaps
- Use submaps in a workflow
- Override the Terminate map

**Handle workflow exceptions**

- Determine the cause of a workflow malfunction
- Override the Malfunction map

**Workflow inheritance**

- Create a workflow hierarchy
- Override an inherited map
- Reactivate and modify the Workflow map