

□

IMS Diagnostic Approaches  
Information

**Length:** 24.0 Hours  
**Ref:** CM660G□  
**Delivery method:** Classroom  
**Price:** AUD

Overview

This class will teach you to understand the IMS software diagnostic process and to know what documentation is required to solve IMS software problems. IMS address space and Task Control Block (TCB) structures along with associated IMS control block structures will be examined to provide you with a roadmap to maneuver through the diagnostic maze. Focus will be given to using Interactive Problem Control System (IPCS) and the IMS Interactive Dump Formatter to become familiar with IMS dumps.

Public

IMS System Programmers responsible for supporting IMS and diagnosing IMS problems.

Prerequisites

n/a

Objective

Prior to enrolling, IBM Employees must follow their Division/Department processes to obtain approval to attend this public training class. Failure to follow Division/Department approval processes may result in the IBM Employee being personally responsible for the class charges.

GBS practitioners that use the EViTA system for requesting external training should use that same process for this course. Go to the EViTA site to start this process:<http://w3.ibm.com/services/gbs/evita/BCSVTEnrl.nsf>

Once you enroll in a GTP class, you will receive a confirmation letter that should show:

- The current GTP list price
- The 20% discounted price available to IBMers. This is the price you will be invoiced for the class.

Topics

- Review IMS documentation setup process

- IMS and z/os control block structure overview
- IPCS analysis overview
- IMS Wait analysis overview
- IMS abend analysis overview
- IMS dump analysis exercises

□